

Frequently Asked Questions

How do I know how much I owe?

You may view your student account via OwlNet, HCC's web portal. OwlNet>All About Me>My Bill-Payment Plan>Click Here to View Bill, or contact the Cashier's Office at (443)412-2208.

When do I need to pay my tuition & fees?

The date you register for classes will determine when payment/financial aid must be in place to hold your classes:

Registration prior to payment deadline: Each term has an initial registration period which allows you to register for classes with a future payment due date.

Registration after the payment deadline: Once the payment deadline has passed, payment/financial aid must be in place within 10-days of your initial registration to hold your classes.

See the College for payment dates and other information:

<https://www.harford.edu/admissions-and-costs/tuition-and-fees/index.php>

How can I make payment?

Tuition & fees can be paid:

1. **ONLINE THROUGH OWLNET** (with credit/debit card or electronic check):
OwlNet >All About Me>My Bill-Payment Plan>Click Here to View Your Bill Make a Payment or Set Up a Payment Plan
2. **BY SIGNING UP FOR A PAYMENT PLAN:**
OwlNet >All About Me>My Bill-Payment Plan>Click Here to View Your Bill, Make a Payment or Set Up a Payment Plan
When redirected to the payment page, click on the Payment Plans link on the left side of the screen. Then, follow the steps to enroll in the interest-free payment plan offered by Transact Campus Payments.
3. **IN PERSON USING CASH, CHECK, OR CREDIT/DEBIT CARD:**
Visit the Cashiers Office, Lower Level of the Student Center

4. BY MAIL:

Checks payable to HCC can be mailed to:
Harford Community College
401 Thomas Run Road
Bel Air, MD 21015
Attention: Cashiers Office

For payments by mail, 10-business days is a good estimate for mail delivery & processing by the Cashiers Office.

If I do not pay tuition & fees within the required timeline, will the College cancel my classes?

Yes, if you register for classes and do not pay by the required deadlines, then your classes will be canceled. However, you should not rely on the college canceling your classes for nonpayment. You must officially drop your classes if you decide not to attend.

When paying tuition & fees, can I choose which classes I want to pay for (if I cannot pay the full amount at that time)?

No, the College's student account system does not allow for payment to be tied to a specific class.

The Transact payment plan is the only way you can pay by installments and have all of your classes protected from cancellation for nonpayment. The payment plan is an official payment agreement you make with HCC through Transact Campus Payments.

To sign up for a payment plan, login to:

OwlNet >All About Me>My Bill-Payment Plan>Click Here to View Your Bill, Make a Payment or Set Up a Payment Plan

When redirected to the payment page, click on the Payment Plans link on the left side of the screen. Then, follow the steps to enroll in the interest-free payment plan offered by Transact Campus Payments.

What if I am on a waitlist? What happens if I get in the class?

Once you actually get into a class from a waitlist, tuition & fees for the class(es) will be charged to your account. You should make payment as soon as possible for the additional classes.

If you are already on a Transact payment plan, you will need to login to your account and accept the additional charges to be added to your payment plan.

What part of my bill am I responsible for?

If your third parties do not pay or your financial aid is reduced, you are responsible for all remaining charges.

If you have been awarded financial aid, you are responsible for any remaining balance that exceeds your financial award. Likewise, if you will be receiving tuition assistance from the military or another employer, it is important to register early so you can have all necessary forms completed and submitted well before payment deadlines. Following this advice minimizes the chance that you will have to pay before the funds to assist you are available.

Are my classes refundable?

If you officially drop your classes by the published 100% refund date for that course/term, the tuition & fees will be credited back to your account. Payment made by credit card will be refunded back to that card. Payment made by cash, check or ACH will be refunded through the College's refund partner, BankMobile. Please see below for more information. Please allow at least four weeks for refunds to be processed and delivered you.

How will I receive my refund?

HCC has partnered with BankMobile to manage the disbursement of refunds. You must select a refund method (BankMobile Vibe account, direct deposit to your bank account, or a paper check delivered by USPS). For more information call the Cashiers Office at (443)412-2208_

Can I get a partial refund for my classes if I do not attend the whole semester?

No, there are no partial refunds. You must drop a course by the 100% refund date; otherwise, you are financially responsible for full tuition & fees.

What if my bill is due before my financial aid is processed?

You are responsible for paying your tuition & fees by the due date. If you have submitted all of your financial documents on time and your file is complete, Financial Aid will inform you of your approved eligibility. If your Financial Aid has not been authorized by your payment due date, you will need to pay in full or sign up for a Transact payment plan to keep your classes from being canceled.

For more information on financial aid, please visit <https://www.harford.edu/admissions-and-costs/financial-aid/index.php>

Can I use a tax-advantaged (529 Plan) account to pay?

Yes, please contact the Cashiers Office at (443)412-2008, if payment from your plan will not be received by HCC before your payment due date.